



Registered Charity No: 1130840
School Mead, Abbots Langley, WD5 0LB
01923 274483

Uncollected Child Policy

Policy Statement:

In the event that a child is not collected by an authorised adult at the end of a session/day, the setting puts into practice agreed procedures. These ensure the child is cared for safely by an experienced and qualified practitioner who is known to the child.

In the event that a child is not collected by an authorised adult, we will ensure that the child receives a high standard of care in order to cause as little distress as possible. We inform parents/carers of our procedures so that, if they are unavoidably delayed, they will be reassured that their children will be properly cared for.

Procedures:

- Parents of children starting at the setting are asked to provide specific information which is recorded on our Registration Form, including:
 - home address and telephone number - if the parents do not have a telephone, an alternative number must be given, perhaps a neighbour or close relative;
 - daytime telephone number
 - mobile telephone number
 - names, addresses and telephone numbers of adults who are authorised by the parents to collect their child from the setting, for example a child minder or grandparent;
 - information about any person who does not have legal access to the child
 - Who has parental responsibility for the child.
- On occasions when parents are aware that they will not be at home or in their usual place of work, a member of staff will record in writing how they can be contacted. This will be kept in the child's registration folder.
- On occasions when parents or the persons normally authorised to collect the child are not able to collect the child, staff record the name of the person who will be collecting their child on the daily register. We agree with parents how to verify the identity of the person who is to collect their child, this is usually with the password set by parents.
- Parents are informed that if they are not able to collect the child as planned, they must inform us so that we can begin to follow back-up procedures. We provide parents with our contact telephone number.
- We also inform parents that - in the event that their children are not collected from the setting by an authorised adult within an hour of the setting closing and the staff can no longer supervise the child on our premises - we apply our child protection procedures as set out in our child protection policy.
- If a child is not collected at the end of the session/day, we follow the following procedures:
 - The daily register is checked for any information about changes to the normal collection routines.

Member of



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Registered Office: School Mead, Abbots Langley, Hertfordshire WD5 0LB
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- If no information is available, parents/carers are contacted at home or at work.
- If this is unsuccessful, the adults who are authorised by the parents to collect their child from the setting - and whose telephone numbers are recorded on the Registration Form - are contacted.
- All reasonable attempts are made to contact the parents or nominated carers.
- The child does not leave the premises with anyone other than those named on the Registration Form and/or recorded on the register.
- If no-one collects the child after one hour and there is no-one who can be contacted to collect the child, we apply the procedures for uncollected children.
- We contact our local authority social services department telephone number : 0300 123 4043
- The child stays at setting in the care of two fully-vetted workers until the child is safely collected either by the parents or by a social care worker;
- Children's Services will aim to find the parent or relative if they are unable to do so, the child will be admitted into the care of the local authority.
- Under no circumstances are staff to go to look for the parent, nor do they take the child home with them.
- A full written report of the incident is recorded in the child's file.
- Depending on circumstances, we reserve the right to charge parents for the additional hours worked by our staff.
- Ofsted may be informed , telephone number 0300 123 1231

This policy was adopted at a meeting of Breakspeare Community Preschool held on:

Signed on behalf of the management committee:

Name:..... Signature:

Signed on behalf of preschool staff:

Name: Signature:

This policy will be reviewed annually in April